

# Goodwill Industries of Southeastern Wisconsin, Inc.

## Digital Accessibility Statement

### Our Policy & Commitment

At Goodwill Industries of Southeastern Wisconsin, Inc., we are committed to accessibility, diversity and inclusion. As part of that commitment, we are making efforts to ensure that Goodwill's digital properties, and those of its subsidiaries, are accessible to all individuals, regardless of ability.

### Digital Accessibility Statement

We are working to ensure our websites and online services are accessible for all and are committed to complying with applicable accessibility standards established by The Americans with Disabilities Act (ADA) and other applicable accessibility laws.

To accomplish this, we have [partnered with Level Access](#) to leverage their technology platform and 25 years of experience to achieve and sustain conformance to accessibility standards. Their accessibility technology platform is used to evaluate our digital properties in accordance with best practices and is supported by a diverse team of accessibility professionals, including users with disabilities. The platform, moreover, goes beyond minimum compliance requirements by making an [assistive CX technology application](#) available to customers who have trouble typing, gesturing, moving a mouse, or reading. The application is free to download, and it incorporates tools such as mouse and keyboard replacements, voice recognition, speech enablement, hands-free/touch-free navigation, and more.

Through this partnership, Goodwill continues to develop our digital accessibility program and capabilities so that we are designing, developing, and testing our current and future websites and online services for conformance with the highest accessibility standards.

### Contact

We want to hear from you - If you would like further information about Goodwill's accessibility efforts, have other accessibility questions or feedback, or encounter accessibility barriers on our digital properties, please contact Goodwill's Legal and Compliance Department at: [compliance@goodwillsew.com](mailto:compliance@goodwillsew.com)

Last updated: [2023-03-01]